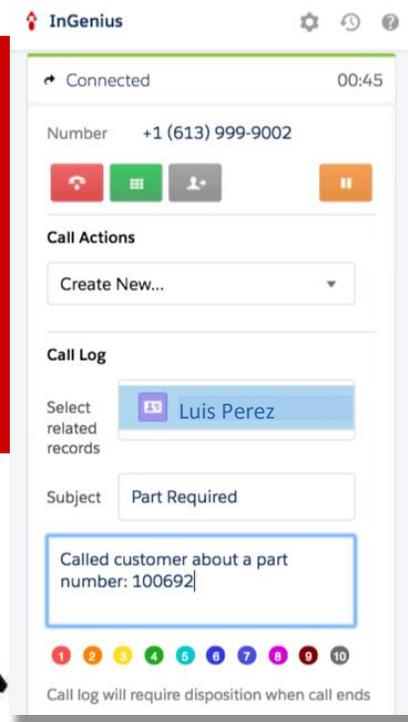


Connect your Asterisk phone system into your CRM



Microsoft
Dynamics 365



Key Features



Click-to-Dial

Dial automatically when any phone field is clicked.



Screen Pop

Quickly show caller information before a call is connected.



Automated Call Logging

Rapidly add call notes with configurable log templates and wrap-up codes.



CRM Screen Transfer

Easily share information and related objects with transferred calls.



Click-to-Create

Create a new case and relate it to a caller automatically



Intelligent Dialing

Connect successfully no matter what area or format phone numbers are in.

Supported Asterisk Platforms

- Asterisk version 13

Supported CRMs

- Microsoft Dynamics 365
- Salesforce

InGenius easily adapts to the unique CRM and telephony workflow requirements of different organizations.

Why InGenius?

1

Configuration Flexibility

Decide how you want computer telephony integration to work for your contact center. InGenius offers maximized flexibility out-of-the-box, to meet your individual requirements.

3

Unmatched CTI Expertise

Access unmatched expertise on connecting telephony and CRMs. InGenius is focused solely on computer telephony integration and has a team of experts dedicated to innovating next generation CTI.

2

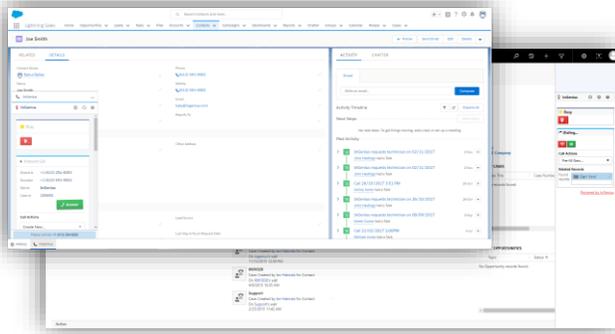
Fast ROI

Leverage your existing phone system and leave calling configurations and workflows untouched, to save both time and money. InGenius provides a proven path to rapidly increase ROI, with only a one-hour web conference deployment.

4

5-Star Support

Experience frictionless implementation and superior customer care, with no professional service costs. InGenius even guarantees your computer telephony integration success with a no-risk trial.



InGenius Innovates with Asterisk

The InGenius team has a commitment to continuous innovation with Asterisk. InGenius supplies next generation CRM integration to customers requiring high levels of contact center productivity and a better customer experience.

World-class organizations choose InGenius Connector Enterprise for advanced computer telephony integration.



www.ingenius.com
+1 613.591.9002 x3000
sales@ingenius.com



@InGeniusSW



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